**Brown Fertility, LLC**

**Notice Informing Individuals About Nondiscrimination and Accessibility Requirements**

**Brown Fertility, LLC.,** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Brown Fertility, LLC** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**Brown Fertility, LLC**:

* Provides free aids and services to people with disabilities to communicate effectively with us, such as:
	+ Qualified sign language interpreters
	+ Written information in other formats (large print, audio, accessible electronic formats, other formats)
* Provides free language services to people whose primary language is not English, such as
	+ Qualified interpreters
	+ Information written in other languages

If you need these services, contact the Practice Administrator of the practice or office location where you are being seen as a patient. If you believe that **Brown Fertility,** **LLC**.has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sandra Doolittle, Executive Director,11437 Central Parkway # 105, Jacksonville, FL 32224.Phone number (904) 472-2300, Fax 904-472-2330 or email sdoolittle@nfobgyn.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sandra Doolittle, Executive Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

 200 Independence Avenue, SW.

 Room 509F, HHH Building

 Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

**Tagline Informing Individual with Limited English Proficiency of Language Assistance Services**

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| **English** | ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1 - (904) 472-2300. |
| **Spanish** | ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1- (904) 472-2300 |
| **French Creole** | ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1 - (904) 904-472-2300. |
| **Vietnamese** | CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1- (904) 472-2300. |
| **Portuguese** | ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1- (904) 472-2300. |
| **Chinese** | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1 - (904) 472-2300. |
| **French** | ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1 - (904) 472-2300. |
| **Tagalog** | PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1 - (904) 472-2300. |
| **Russian** | ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1- (904)472-2300. |
| **Arabic** | ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1- (رقم هاتف الصم والبكم (904) 472-2300. |
| **Italian** | ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1 - (904) 472-2300. |
| **German** | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1 - (904) 472-2300. |
| **Korean** | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1 - (904) 472-2300. 번으로 전화해 주십시오. |
| **Polish** | UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1 - (904) 472-2300. |
| **Gujarati** | સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1- (904) 472-2300. |
| **Thai** | เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1- (904)472-2300. |

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